

Tregonwell House

~ 4 Star Bed & Breakfast in Minehead ~

Booking Terms and Conditions

Thank You for choosing to book at Tregonwell House Guest House. Linda and Malcolm look forward to welcoming you. By making a booking you are entering an agreement with us, please read our terms and conditions of booking below.

Deposit

We normally require a deposit equal to the first nights payment or in the case of a one night stay the full payment, payable within 7 days of booking by cheque. By making your booking whether in writing, by e-mail or by telephone, guests are entering into a legal contract with Tregonwell House.

Cancellations

If for any reason guests are unable to take up the booked accommodation, they should contact us at the earliest opportunity to cancel their reservation.

Refunds

Providing that we receive more than 21 days notice of cancellation, the deposit will be refunded in full, less a £10 per room administration fee. If less than 21 days notice is given, and the accommodation cannot be re-let in full, then a cancellation fee of two-thirds of the total booking may be charged. Customers who do not take up the accommodation reserved for them at Tregonwell House and who do not contact Tregonwell House in advance (minimum 24 hours) to cancel the booking, will be liable for the full amount of the reservation made.

You are advised to take out travel insurance to cover this.

Arrival

We would be grateful if you could contact us prior to your day of arrival to arrange a check in time.

Damages and Breakages

Please take care when staying in our property. You are responsible and liable for any breakages or damages that you cause to the accommodation or its contents. All we ask is that you report any breakages as they occur. We do not normally charge for minor breakages, but we will send you an invoice for repair or making good if the damage or breakage is significant.

Privacy Policy

Any data collected during the course of the booking will be stored on our computer. We will not share your details with any third party